

# Computer Service Rates

Service/ Expertise Level	Day Shift Hourly Rates	Evening Hourly Rates	Midnight Hourly Rates	Emergency Service Hourly Rates
	Scheduled Service	Scheduled Service	Scheduled Service	For any emergency requests made after normal business hours or observed holidays. All service delivered on best effort basis.
<b>ALL SERVICES BILLED IN 1/2 HOUR INCREMENTS</b>	M - F 8:30 - 5:30 p.m. EST Time	M - F 5:30 p.m. -1:30 a.m. EST Time	M - F 1:30 a.m. -8:30 a.m. EST Time	
			Sundays and all Holidays	
Computer services at our office or remote assistance Computers brought by client to our offices	\$88.00	\$108.00	\$128.00	\$160.00
<i>On-Site at clients' place of business or home</i>	\$94.00	\$112.00	\$132.00	\$180.00
Network Services Installation and configuration of LAN (networking) Server hardware and software configuration	\$120.00	\$135.00	\$180.00	\$200.00
Senior Network Services Installation and configuration of hardware and software services delivered by a Senior Network Solutions Consultant in the areas of Active Directory, Exchange, VPN, Server Virtualization	\$140.00	\$180.00	\$200.00	\$220.00
Travel Time Rate is for all service levels There is no additional charge for mileage	\$15.00	\$35.00	\$55.00	\$55.00
Custom Software Development and Application Programming	\$110.00	\$140.00	\$180.00	\$200.00
Project Management Project planning, consulting, business planning	\$120.00	\$150.00	\$180.00	\$200.00

TABLE 1

The following discount schedule can be used for volume purchases.  
The discount will be applied to the balance at the discounted hourly rate (See Table 1).

Purchase Value	Discount Rate
\$0-\$5,000.00	Standard hourly rates in Table 1
\$5,001.00-\$10,000.00	5% Standard hourly rates in Table 1
\$10,001.00-\$100,000.00	10% Standard hourly rates in Table 1

TABLE 2



## OMA Comp Services work hours

(8:30 a.m. to 5:30 p.m. Monday through Friday except holidays.)

## The following are official OMA Comp Holidays

- New Years Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Eve
- Christmas Day
- New Year's Eve

Service outside of normal working hours and holiday coverage can be negotiated with the customer.